H&M Group

Sustainability Highlights 2019

Our vision is to lead the change towards a circular and climate positive fashion industry, while being a fair and equal company across our entire value chain. In 2019, we:

**Leading the Change**
- Ranked Top 5 in Fashion Revolution’s Fashion Transparency Index.
- Used AI for even more sustainable decision-making across our value chain — from designing for better resource use to improved forecasting of demand.
- Provided information about materials and factories where products from H&M and H&M Home are made — our first step to increase transparency for customers.

**Fair & Equal**
- Reached over 1.1 million workers in our production supply chain with Industrial Relations and Workplace Dialogue Programmes.
- Offered new training in greater knowledge around diversity and inclusion — completed by 3,600 employees.
- Made sure about 900,000 workers in our production supply chain benefit from improved Wage Management Systems.

**Circular & Climate Positive**
- Collected 29,005 tonnes of garments for recycling and reuse — equivalent to about 145 million T-shirts.
- Launched new sustainable materials made from pineapple, algae and citrus, as well as a cutting-edge recycled fabric from Re:newcell.
- Offered more sustainable ways for customers to enjoy products, such as repair and rental.
- Were included in the CDP’s 2019 A List, recognising pioneers for action on climate change, water and deforestation.
- Explored new business models that enable a more circular fashion industry — for example on-demand, resale and remanufacture.

Find out more about all our sustainability efforts at sustainabilityreport.hmgroup.com