

H & M Hennes & Mauritz AB

#### PRESS CONFERENCE 30 JANUARY 2013

FULL-YEAR REPORT



- ► KARL-JOHAN PERSSON MANAGING DIRECTOR
- ► NILS VINGE INVESTOR RELATIONS MANAGER
- ► CATARINA MIDBY TREND COORDINATOR





## 2012 IN BRIEF

- Sales increased by 11 percent in local currencies and by 1 percent in comparable units
- Strong customer offering
  - broad and varied collections with inspiring fashion for everyone
- Continued to gain market shares





## 2012 IN BRIEF

- Long-term investments in several areas
  - online and IT
  - new fashion brand & Other Stories
  - broadening H&M's product range
- Cost control remains good
- Despite large long-term investments and negative currency translation effects, profit after tax increased by SEK 1 billion



## FINANCIAL DATA





# SALES AND PROFITS

#### FOURTH QUARTER

SEK m	2012	2011
Sales including VAT	37,930	36,191
Sales excluding VAT	32,502	30,952
Gross profit	20,017	19,150
Gross margin, %	61.6	61.9
Selling and administrative expenses	-13,484	-12,485
Operating profit	6,533	6,665
Operating margin, %	20.1	21.5
Net interest income	103	137
Profit after financial items	6,636	6,802
Tax	-1,349	-1,445
Profit for the period	5,287	5,357
Earnings per share (SEK)	3.19	3.24



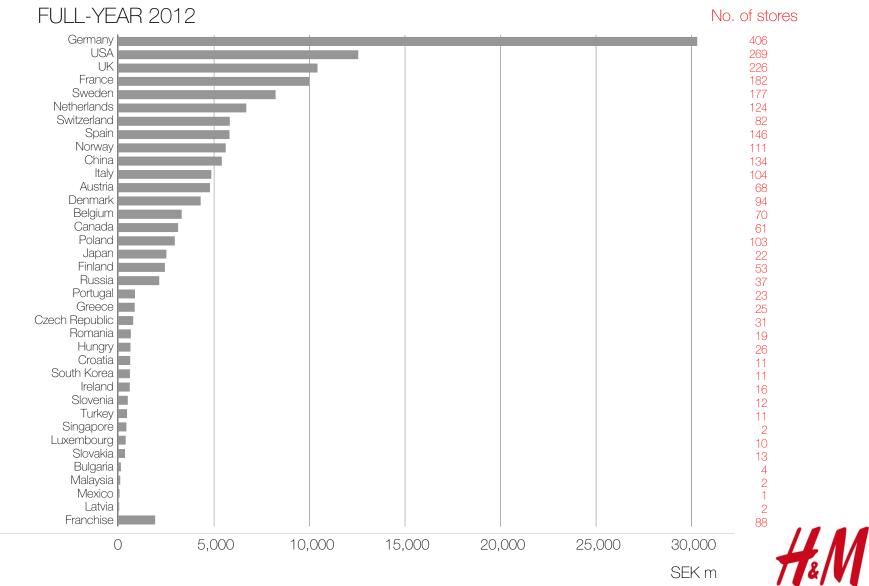
# SALES AND PROFITS

#### FULL-YEAR

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SEK m	2012	2011
Sales including VAT	140,948	128,810
Sales excluding VAT	120,799	109,999
Gross profit	71,871	66,147
Gross margin, %	59.5	60.1
Selling and administrative expenses	-50,117	-45,768
Operating profit	21,754	20,379
Operating margin, %	18.0	18.5
Net interest income	531	563
Profit after financial items	22,285	20,942
Tax	-5,418	-5,121
Profit for the period	16,867	15,821
Earnings per share (SEK)	10.19	9.56

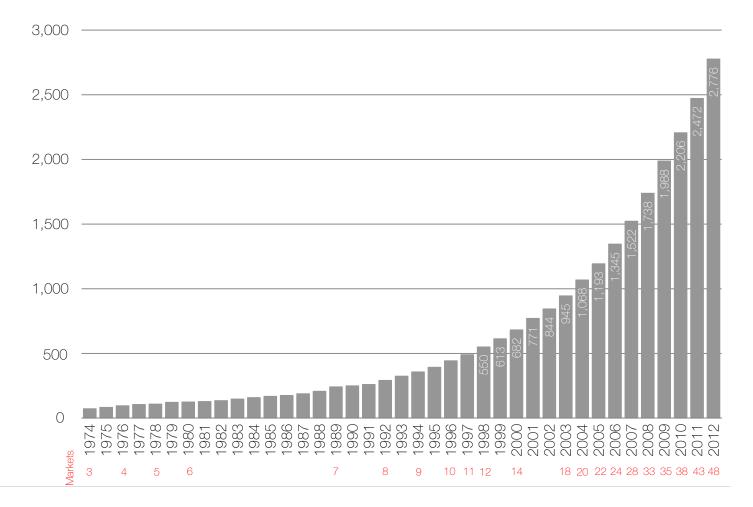


#### SALES PER MARKET



#### STORE EXPANSION

No. of stores





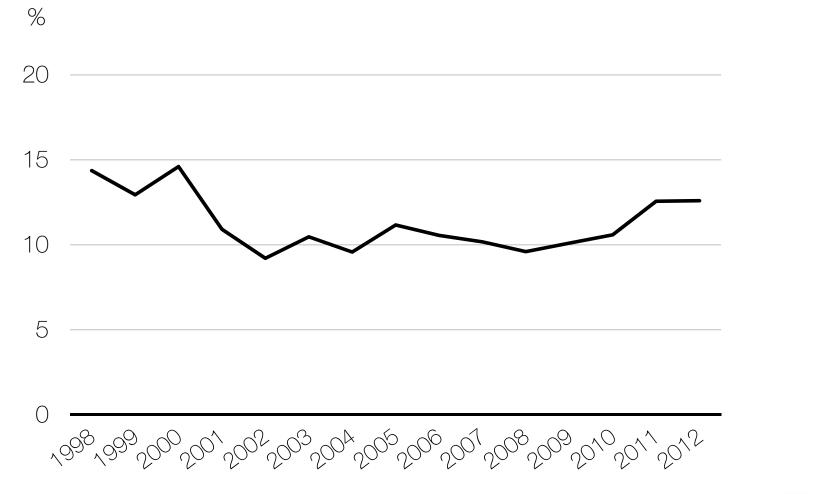
## KEY DATA

SEK m	30 Nov 2012	30 Nov 2011
Stock-in-trade	15,213	13,819
Cash flow from current operations	18,900	17,420
Investments	6,827	5,174
Liquid funds and short-term investments	17,143	21,277
Dividend (SEK)	9.50*	9.50
Return on equity, %	38.4	35.8
Average number of employees**	72,276	64,874



\* proposed dividend \*\* converted to full-time positions

#### STOCK-IN-TRADE / SALES







## EXPANSION 2012

- ▶ 304 new stores net in 2012
  - 29 more than planned
  - five new markets
  - 2,776 stores in 48 countries
  - 10,000 new employees
- Very positive reception in the new markets Bulgaria, Latvia, Malaysia, Thailand and Mexico
- The other brands continue to grow, COS in particular
  - 19 new COS stores and six new markets





### EXPANSION 2013

- Approx. 325 new stores are planned in 2013
  - China and USA largest expansion markets
- ► Five new markets 2013
  - Chile, Estonia, Lithuania and Serbia
  - Indonesia via franchise
- ► H&M grows in online sales
  - completely mobile-adapted H&M shop online
  - launch of H&M shop online in USA planned for summer 2013





## & OTHER STORIES

- To launch in ten European countries spring 2013
- Wide range of shoes, bags, accessories, beauty products and clothes for women
- Wide price range, carefully chosen qualities and great attention to detail
- Stores open at the best business locations in Barcelona, Berlin, Copenhagen, London, Milan, Paris and Stockholm
- Shop online in ten European countries at stories.com





## SUSTAINABILITY

- Sustainability an integral part of H&M's operations
- Cutting edge partnership with WWF
  - three year global collaboration
  - new water strategy for H&M
- Global garment collecting initiative in selected stores in 48 markets
  - recycling and reusing of garments
  - launch February 2013
  - collaboration with I:Collect



#### BRICK LANE BIKES





## CONSCIOUS COLLECTION





## CONSCIOUS EXCLUSIVE







### SPRING FASHION





### SPRING FASHION











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